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NOTTINGHAMSHIRE & CITY OF NOTTINGHAM FIRE & RESCUE AUTHORITY - COMMUNITY SAFETY COMMITTEE

Date: Friday, 13 January 2017 **Time:** 10.00 am

Venue: Fire and Rescue Service Headquarters, Bestwood Lodge, Arnold,
Nottingham, NG5 8PD

Members are requested to attend the above meeting to be held at the time, place and date mentioned to transact the following business

A handwritten signature in black ink, appearing to read 'M. J. [unclear]'. The signature is written in a cursive style.

Clerk to the Nottinghamshire and City of Nottingham Fire and Rescue Authority

AGENDA

Pages

- | | | |
|----------|--|---------|
| 1 | APOLOGIES FOR ABSENCE | |
| 2 | DECLARATIONS OF INTERESTS | |
| 3 | MINUTES
To confirm the minutes of the meeting held on 7 October 2016. | 3 - 6 |
| 4 | EMERGENCY FIRST RESPONDER TRIAL
Report of the Chief Fire Officer | 7 - 12 |
| 5 | SERVICE DELIVERY RESPONSE PERFORMANCE
Report of the Chief Fire Officer | 13 - 16 |

**ANY COUNCILLOR WHO IS UNABLE TO ATTEND THE MEETING AND WISHES TO
SUBMIT APOLOGIES SHOULD DO SO VIA THE PERSONAL ASSISTANT TO THE
CHIEF FIRE OFFICER AT FIRE SERVICES HEADQUARTERS ON 0115 967 0880**

**IF YOU NEED ANY ADVICE ON DECLARING AN INTEREST IN ANY ITEM ABOVE,
PLEASE CONTACT THE CONSTITUTIONAL SERVICES OFFICER SHOWN ON THIS
AGENDA, IF POSSIBLE BEFORE THE DAY OF THE MEETING.**

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Agenda, reports and minutes for all public meetings can be viewed online at:-
[<http://committee.nottinghamcity.gov.uk/ieDocHome.aspx?bcr=1>]



**NOTTINGHAMSHIRE AND CITY OF NOTTINGHAM
FIRE AND RESCUE AUTHORITY**

**NOTTINGHAMSHIRE & CITY OF NOTTINGHAM FIRE & RESCUE AUTHORITY -
COMMUNITY SAFETY**

**MINUTES of the meeting held at Fire and Rescue Service Headquarters,
Bestwood Lodge, Arnold, Nottingham, NG5 8PD on 7 October 2016 from 10.00 -
11.00**

Membership

Present

Councillor Ken Rigby
Councillor Roger Jackson
Councillor Eunice Campbell (Chair)
Councillor Dave Liversidge
Councillor Patience Uloma Ifediora
Councillor Sybil Fielding

Absent

Colleagues, partners and others in attendance:

Councillor Brian Grocock

- Wayne Bowcock - Deputy Chief Fire Officer, Nottinghamshire Fire and
Rescue Service
- Bryn Coleman - Head of Prevention, Nottinghamshire Fire and Rescue
Service
- Richard Cropley - Station Manager, Nottinghamshire Fire and Rescue
Service
- Rav Kalsi - Senior Governance Officer, Nottingham City Council

6 APOLOGIES FOR ABSENCE

None.

7 DECLARATIONS OF INTERESTS

None.

8 MINUTES

The minutes of the meeting held on 17 June 2016 were confirmed and signed by the
Chair.

9 FIRE FATALITIES UPDATE

Wayne Bowcock, Deputy Chief Fire Officer at Nottinghamshire and Fire and Rescue (NFRS), updated members on the fire fatalities which have occurred from April 2016 to date and the associated fire investigation and community safety activity carried out by NFRS.

The following points were highlighted:

- (a) Between April and October 2016 there have been five fatalities as a result of fire, which is equivalent to the number of all fire fatalities recorded in 2015. A number of cases are awaiting verdict from the Coroner therefore formal cause of death has not been verified by an inquest in all five cases.
- (b) NFRS are only required to report accidental fire fatalities to the Home Office. However, NFRS report all fire fatalities to the Committee to create a clearer picture of those at risk and to draw attention to all patterns related to the lifestyle or demographic factors;
- (c) Following a fire death, NFRS conduct a 'Fire Fatal Review' to consider the lessons learned to prevent similar, future fire deaths and to establish an 'action plan' that will clearly record ownership of any agreed priorities;
- (d) NFRS has established a demographic pattern of vulnerability from fatalities which have occurred in Nottinghamshire. Those most at risk from serious injury or death as a result of fire in their home are:
 - Male;
 - Middle aged, average age 64;
 - Single, divorced or widowed;
 - Living alone;
 - Suffer from mobility issues
 - Involve alcohol use or smoke.
- (e) Having established a demographic of those at risk, NFRS will use this to support its work around the Safe and Well agenda. Having identified those most at risk, NFRS can use this data to support other agencies with managing their demands, for example, NFRS will establish whether it can support the NHS with discharge assessments by assessing risk factors in the place patients are being discharged to. This will support the NHS in discharging patients in a timely manner whilst ensuring patient homes' are safe;
- (f) NFRS has access to extensive data sets as a guide to those who could be most vulnerable within Nottinghamshire and where they might be located, included databases such as 'Exeter Data', the City and County Adult Social Care data and NFRS's own Community Fire Risk Management Information System.

Richard Cropley, Station Manager at Nottinghamshire Fire and Rescue Service, delivered a presentation updating the Committee on the work that NFRS do after fire fatalities in Nottingham, highlighting the following information:

- (g) There have been previous cases where vulnerable individuals, known to NFRS and have all shown a degree of factors, such as experiencing mobility issues, mental health issues, alcohol use and are males who live alone. In fact, 68% of national fires involve the over 65s. This has given NFRS an opportunity to incorporate a multi-agency perspective into supporting vulnerable individuals;
- (h) The Safe and Well agenda within Nottinghamshire will focus on the following areas: environmental factors and what NFRS can immediately do to ensure properties are safe; people's health and the NFRS carrying out comprehensive home safety checks.

Following questions from the Committee, the following information was highlighted:

- (i) NFRS will continue to educate members of the public about fire safety in their own homes. In the past, NFRS had visited a number of homes to educate and encourage citizens to take responsibility around fire safety in their homes and if requested, will be available to conduct home safety checks;
- (j) If there are concerns around vulnerable neighbours who display high risk factors, for example hoarding items in their home, NFRS will try to educate and reassure citizens around how to incorporate safety measures in their homes, including the neighbours;
- (k) NFRS have a role to play in supporting isolated members of the community, who may be at risk or a vulnerable member of society. NFRS officers have a unique position in the community in that they are not burdened by some of the difficulties experienced by police officers or social workers and can refer vulnerable individuals to the appropriate agency.

The Committee were introduced to a video created by Hampshire Fire and Rescue Service on Safe and Well visits aimed at supporting the most vulnerable in the community. The Video established what a Safe and Well visit is, who conducts the visit and how members of the public could refer someone for a Safe and Well visit. NFRS will see how they can incorporate its message into their Safe and Well agenda.

RESOLVED to

- (1) note the contents of the report;**
- (2) support the continuing work and development of the targeting of vulnerability in conjunction with partners to benefit those vulnerable in our communities.**

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NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority
Community Safety Committee

EMERGENCY FIRST RESPONDER TRIAL

Report of the Chief Fire Officer

Date: 13 January 2017

Purpose of Report:

To update Members on the trial collaboration with East Midlands Ambulance Service on the implementation of an Emergency First Responder Scheme at Carlton, Edwinstowe and Worksop fire stations

CONTACT OFFICER

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1. BACKGROUND

- 1.1 Emergency first responding (EFR) is the attendance of fire service personnel at medical incidents in support of emergency calls to the ambulance service. The close proximity of fire crews to some incidents allows them to attend the emergency prior to the arrival of the ambulance service – allowing life-saving intervention, or stabilisation of a patient, to occur as soon as possible.
- 1.2 In April 2015, Nottinghamshire Fire and Rescue Service (NFRS) joined the National Joint Council (NJC) trial for EFR, initially with Retained Duty System (RDS) personnel at Harworth and Newark. This national trial incorporates 37 fire and rescue services across England who are undertaking roles to support local ambulance services.
- 1.3 In November 2016, NFRS agreed with East Midlands Ambulance Service (EMAS) to trial three wholetime duty system (WDS) stations to undertake EFR duties until the end of the NJC trial period. The stations selected, due to the potential contribution to EMAS performance and to provide robust trial evidence for NFRS, were Carlton, Worksop and Edwinstowe.
- 1.4 NFRS was the first service in the East Midlands to undertake the EFR trial with WDS Crews; Derbyshire and Leicestershire fire and rescue services have since joined the trial with WDS personnel, using the model developed in NFRS.
- 1.5 The EFR trial sees crews attend 'Red 1' and 'Red 2' incidents. These are incidents which are categorised as critical to life such as cardiac arrest, difficulty breathing, chest pains or serious bleeding.

2. REPORT

- 2.1 Since the start of the trial, the Service has attended 168 EFR incidents, of which 17 were classified as the more serious 'Red 1' category; a category that includes patients in cardiac arrest (11 of the 17 calls) where every second counts towards the patients chances of survival.
- 2.2 Of these calls, Carlton has attended 85 in the month, Edwinstowe have attended 70 and Worksop (where only one Watch are taking part in the trial) have attended 10.
- 2.3 Crews attend incidents following the same mobilisation protocols as any other emergency call, with the call from EMAS going to Fire Control and them mobilising crews to the incident. Crews, once alerted by Control, have taken an average of approximately 90 seconds to mobilise to the incident and have taken an average of just over five and a half minutes to attend the incident address.
- 2.4 NFRS were first on scene at 112 of the incidents attended in November and were detained at the scene of these incidents for an average of just under 40 minutes.

- 2.5 EMAS have a target of attending 75% of 'Red 1' and 'Red 2' calls within eight minutes and NFRS have met this target at 71 of the incidents. Without this trial, EMAS would have achieved the target to the same incidents on eight occasions.
- 2.6 There was one occasion reported in November when crews were committed to an EFR call when a further fire call was received. This was a call to a road traffic collision, however it transpired that no persons were trapped and there was no action taken by the attending appliance.
- 2.7 Crews have attended seven incidents involving fatalities during the trial and there have been two incidents reported where crews were denied access by members of the public. There have also been a number of compliments received by stations from grateful members of the public.
- 2.8 Within the clinical environment a 'return of spontaneous circulation' (a casualty who is not breathing and has no pulse when medical intervention arrives and has regained both following medical attention) is considered high level success. NFRS personnel have contributed to this success on three occasions since the start of the trial.

3. FINANCIAL IMPLICATIONS

- 3.1 The use of Wholetime personnel does not attract and direct costs in terms of wages due to all responses being undertaken during their normal periods of work.
- 3.2 The agreed Memorandum of Understanding with EMAS outlines a single contribution of £5,000 towards the cost of the three month trial. EMAS have also provided all associated equipment for the trial.
- 3.3 Monthly review meetings are scheduled with EMAS to review the payment agreement in terms of activity.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

- 4.1 Engagement and consultation with the representative bodies has been central to the development and continuation of the trial to date.
- 4.2 A voluntary approach to engagement with the trial was taken with personnel. This led to three of the four watches at Worksop declining to take part in the EFR trial at this time pending Hepatitis B vaccinations.
- 4.3 The training required to undertake the EFR role has been provided by the Service's trainers and has been adopted as part of an 'up-skill' in medical training that all operational personnel will receive in 2017.

- 4.4 Additional monitoring and support has been put in place for crews in relation to the increased number of incidents involving fatalities that are being attended.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has been undertaken and the assessment highlighted the beneficial impact to particularly vulnerable and rural communities, communities who may benefit from the earlier attendance of emergency care.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

- 7.1 Part 2 of the Fire and Rescue Service Act (2004) enables fire authorities to use its resources to respond to medical emergencies.
- 7.2 EMAS provides the clinical governance that is required to participate in the First Responder Scheme.
- 7.3 The collaboration with EMAS may assist in satisfying the potential requirement for collaboration from the Police and Crime Bill.

8. RISK MANAGEMENT IMPLICATIONS

- 8.1 The future of EFR will be considered once the trial concludes on 17 February 2017.
- 8.2 Close liaison with media outlets is being maintained in order to mitigate any risk to corporate reputation from adverse media.
- 8.3 The participation in the scheme and the ability to provide medical interventions has the potential to reduce risk in the community.

9. RECOMMENDATIONS

To note the contents of this report and agree to receive further reports at the conclusion of the trial period.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER

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NOTTINGHAMSHIRE
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Community Safety Committee

SERVICE DELIVERY RESPONSE PERFORMANCE

Report of the Chief Fire Officer

Date: 13 January 2017

Purpose of Report:

To provide Members with an update on the development of performance reporting for Service Delivery Response.

CONTACT OFFICER

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1. BACKGROUND

- 1.1 The Service gathers data on a range of performance covering response and prevention activity, absence management and availability. It was recommended at the last Community Safety Committee meeting that Service Delivery reports performance from January 2017.
- 1.2 As the Service works towards a performance culture and builds the processes to capture the data required to produce a quarterly performance report against key performance indicators, it has been agreed that the Head of Service Delivery will produce a high level report of Response performance on a monthly basis. This monthly report will provide the basis for the future quarterly reports to the Community Safety Committee.
- 1.3 This will evolve and develop over the coming months as new data sets become available and key performance indicators are agreed by the Strategic Leadership Team.
- 1.4 This is the first monthly report based on November 2016 performance data.

2. REPORT

- 2.1 The role of Head of Service Delivery has recently been taken up by a new post holder. The individual is undertaking a review of the Service Delivery business plan to ensure the direction of travel supports the objectives of the Fire and Rescue Authority. To support the direction of travel, key performance indicators are required, as discussed previously with members of the Community Safety Committee.
- 2.2 The Service Delivery key performance indicators will be developed as part of the corporate performance framework which is ongoing work. As an interim measure the Head of Service Delivery has been tasked to give an indicative response performance report to the Community Safety Committee. This report will evolve throughout 2017 as the performance framework is developed.
- 2.3 Members will be aware that Service Delivery includes prevention, protection and response. At this stage only response performance data is available in a format suitable for reporting. Again, this will develop throughout 2017.
- 2.4 There are several inter-related strands of data that will be contained within a monthly performance report produced for the Head of Service Delivery, these will be collated into a quarterly overview report which will be presented to Members at the Community Safety Committee.
- 2.5 This report contains overview narrative data based on one month's performance as an indication to Members for the first quarterly report which will be presented in March 2017. The response element of the report will likely

focus on the key areas of incidents of interest (including injuries and fatalities), incidents requiring multiple appliances to attend, operational assurance monitoring themes, operational crew debrief themes and Service exercises and the associated learning outcomes.

2.6 The reference month used for this report is November 2016 (latest full month's data available at the time of writing this report).

- A total of 30 incidents of interest were attended in November 2016 which were made up as follows:
 - a. Crews attended 10 fires resulting in:
 - 1 rescue of an adult and 2 dogs
 - 8 people being led to safety
 - No injuries or fatalities
 - b. Crews attended 17 road traffic collisions (RTCs) resulting in:
 - 15 collisions requiring people to be extricated by crews
 - Unfortunately 4 people were killed as a result of RTCs during the month
 - c. The Service rescued 2 adults and 2 dogs from other incident types (i.e. not a fire or RTC)
 - d. There were 2 animal rescues in November and 7 multi-pump incidents
 - e. There were 2 incidents involving hazardous materials
 - f. 7 incidents required an attendance of 5 or more pumping appliances or use of NFRS special appliances
 - RTC involving 2 fatalities
 - Metal recycling fire
 - Building fire
 - Garage fire
 - Horse rescue from water
 - Dog rescued from river
 - g. Officers attended and monitored performance at 24 incidents in November and noted both good practice and areas for improvement which is subsequently disseminated through organisational assurance and learning and development to ensure that all staff learn from individual events that they may not have attended.
 - h. Crews completed 54 debrief returns following incidents also to support broad organisational learning.

3. FINANCIAL IMPLICATIONS

Financial implications arising from operational activity are contained within existing budgets.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

There are no human resources implications arising from this report.

5. EQUALITIES IMPLICATIONS

An equality impact assessment has not been undertaken because the information contained in this report does not relate to a change in policy or procedure.

6. CRIME AND DISORDER IMPLICATIONS

There are no crime and disorder implications arising from this report.

7. LEGAL IMPLICATIONS

An effective performance culture ensures that the Service is focussing on key objectives as set by the Fire and Rescue Authority. This ensures that Members are able to apply effective scrutiny to be satisfied that statutory obligations are being met.

8. RISK MANAGEMENT IMPLICATIONS

An effective performance culture and regime ensures that the Service focuses on key objectives which contribute to the management of strategic and corporate risks. Robust performance information and analysis supports effective decision making and efficient use of resources.

9. RECOMMENDATIONS

That Members note the content of the report.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

John Buckley
CHIEF FIRE OFFICER